



JOB DESCRIPTION

Job Title:

Field Service Engineer

Location:

Job postings are available in multiple locations within the SIG Combibloc Obeikan network. The countries include but not limited to: Kuwait, Saudi, Egypt, Libya, South Africa, Tunis and Iraq.

Reporting Relationships:

Reports to Technical Manager and Site Manager

Duties / Responsibilities :

1. Responsible for the inspection, repair, preventive maintenance and trouble shooting at the customer site.
2. Writing of technical reports, recording any customer complaints and forwarding to the responsible department.
3. Support of the customer staff regarding technical problems.
4. Ordering of spare parts when required with customer approval.
5. Installation of modifications when required.
6. Leading of the personnel at the site when required.
7. If required installation of filling line.

Experience :

Experience in maintenance of filling machines, filed service duties and customer communication is essential. PCL programming experience is preferred but not essential.

Knowledge :

Knowledge of MS office is essential.

Skills :

Interactive communication as the candidate will be in regular contact with customer and all internal company technical departments.

Must:

English: Fluent (speak, read, write)

Preferred:

Arabic: Fluent (speak, read, write)

Ability :

Ability to work with varied cultures and with all levels

Education :

Technical education

Nationality :

Any Nationality

Age :

25 – 50 years

Gender :

No preference